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|  | Customer Management System |
| Project Vision Document | |
| **Version 1.0** | |
| 10/7/2021 | |

**Revision History**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Revision | Date | Author | Reviewed By | Summary of Changes |
|  | 10/5/2021 | Joel / Lesya |  | Prior version of Orbit 5 web application |
|  |  |  |  |  |
|  |  |  |  |  |

**Document Approval List**

|  |  |  |  |
| --- | --- | --- | --- |
| Version | Approved By | Signature | Date |
| 1.0 | Anjana Shah |  | 9/21/2021 |
|  |  |  |  |
|  |  |  |  |

**Document Distribution List**

|  |  |  |
| --- | --- | --- |
| Version | Name of the Receiver/Group | Date |
| 1.0 | Anjana Shah/Urvish Patel | 10/8/2021 |
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# Introduction

## Purpose

The purpose of this document is to define, initialize and find the main features the web application should be related to the main website.

## Scope

This Vision Document applies to the Customer Management System, which will be developed by Orbit5 group 16 team. The

### In Scope

The Orbit5 web application lets you access all features and contents provided on the main website. The application should be user-friendly.

### Out of Scope

The application won’t affect the main website.

## Definitions, Acronyms, and Abbreviations

## References

|  |  |  |
| --- | --- | --- |
| Reference File Name | Version | Description |
| Orbit5 website |  | The main website |
|  |  |  |

|  |  |
| --- | --- |
| Name | Link |
| Orbit5 | http://orbit5.ca |
|  |  |
|  |  |
|  |  |
|  |  |

# Positioning

## Business Opportunity

The primary user of the application is students, looking for career coaching. The application will provide functions: free weekly webinars, One-On-One Coaching, with topics ranging from job search strategies, optimizing LinkedIn, and improving public speaking, mental health and managing career transitions, the students are exposed to a wide variety of information that gives them the edge in their career journeys.

## Problem Statement

|  |  |
| --- | --- |
| The Problem of | an increase usage of phones |
| affects | website visitor statistics |
| the impact of which is | that less people are able to reach Orbit5, |
| a successful solution would be | to create a Web application. |

**Table 1 Problem Statement**

## Product Position Statement

|  |  |
| --- | --- |
| For | student |
| Who | need career coaching |
| Orbit5 Mob App | is a software product |
| That | will provide functions: free weekly webinars, One-On-One Coaching, with topics ranging from job search strategies, optimizing LinkedIn, and improving public speaking, mental health and managing career transitions, the students are exposed to a wide variety of information that gives them the edge in their career journeys |
| Unlike |  |
| Our product | Web application that guides students in their careers search |

**Table 2 Product Position Statement**

# Stakeholder and User Descriptions

## Stakeholder Summary

|  |  |  |
| --- | --- | --- |
| Stakeholder Name | Represents | Role |
| Urvish Patel | Provides the development team with all the information about the stakeholder’s requirement. | Guide team during a process of building the application. Guarantee that the system will be maintainable, and that the architectural solution will accommodate both functional and non-functional requirements. |
|  |  |  |
|  |  |  |

**Table 3 Stakeholder Summary**

## User Summary

|  |  |  |  |
| --- | --- | --- | --- |
| User Name | Description | Responsibilities | Stakeholder |
| Student | Primary end user of the system. | Free weekly webinars, One-On-One Coaching. | Self |
| Business Owner | End user of the system. | Free weekly webinars, One-On-One Coaching. | Self |
| IT Department | End user of the system. | Check the system’s status and provide system operation services to students and business owners. | Self |

**Table 4 User Summary**

# Stakeholder Requirements

|  |  |  |
| --- | --- | --- |
| ID | Requirement | Stakeholder |
| Student | Use the system to be able to stay connected with the Orbit5 team via phone. | Self |
| Business Owner | Use the system to introduce individuals with all information about the company and its services. | Self |
| IT Department | Maintain and update the system. | Self |

**Table 5 Stakeholder Requirements**

# System Features

|  |  |  |
| --- | --- | --- |
| ID | Feature | Stakeholder Requirement ID |
| Simplicity | The end user should easily access and navigate through the app. | Student, Business Owner |
| Flexibility | The application should adapt to all available web operating systems on the market. | Student, Business Owner |
| Security | The app should safely store all personal information. Internet security. | Student, Business Owner |
| User feedback | The app should have a feedback option. | Student |

**Table 6 System Features**

# Assumptions

The project with its final product - Web application, should help the stakeholders to develop an easily accessible environment to the stakeholder’s content and services via phone and tablet. The development team and end users will be testing the app.

# Constraints

7.1 The project cannot be delivered after the due date.

7.2 All the requirements must be discussed with stakeholders.

7.3 All sprint meetings must be held according to the timetable.

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